



AURORA
ORIENTAL RESORT
Sharm El Sheikh

Preventive Maintenance 2024

Dear Valued Business Partners,

Firstly, we would like to sincerely thank you for your ongoing relationship and support of Aurora Oriental Resort SSH. Your dedication to our company has been crucial to our success, and we sincerely thank you for that.

We are writing to inform you about an upcoming preventive maintenance plan, performed by our Engineering team (No outside labour), at our hotel that we have scheduled in order to ensure the continued comfort of our guests.

Maintenance Details:

- | | |
|------------------------|---------------------------------------|
| - Maintenance Details: | Changing the Deluxe Kids Pool's Liner |
| - Start Date: | 28/07/2024 |
| - Duration: | 01/08/2024 |
| - Working Hours: | 18:00 till 00:00 |

We have carefully planned the maintenance work to take place during these hours to minimize any inconvenience to our guests. The Kids Pool at the main swimming pool area will remain accessible, and all services will be operational as usual outside the specified working hours.

We understand the importance of providing a seamless experience for your clients and want to assure you that their comfort and satisfaction remain our top priority. We are taking all necessary measures to ensure that the impact of this maintenance work is minimal. (no heavy machinery will be used)

Should you have any questions or require further information, please do not hesitate to contact us.

Aurora Oriental Resort

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