

Welcome to Amphoras Aqua Sharm El Sheikh. We wish you a pleasant and enjoyable stay!  
Please, read the information about the hotel service provided and included in the “All-inclusive concept” Package.

<b>Food</b>			<b>Beverage</b>
<p><b>Breakfast</b> 07:00 – 10:00</p> <p><b>Late Breakfast</b> 10:00 – 11:00</p> <p><b>Lunch</b> 12:30 – 14:30</p> <p><b>Crepe &amp; Cakes</b> 16:00 – 17:00</p> <p><b>Pizza</b> 12:30 – 15:30</p> <p><b>Bar</b> 12:30 – 14:30</p> <p><b>Dinner</b> 18:30 – 21:30</p>	<p>Buffet</p> <p>Buffet</p> <p>Buffet</p> <p></p> <p>Pizza Corner</p> <p>Pizza Corner</p> <p>Buffet</p>	<p><b>Main Restaurant</b></p> <p><b>Relax Pool Bar</b></p> <p><b>Main Restaurant</b></p> <p><b>Relax Pool Bar</b></p> <p><b>Mare Rosso Beach</b></p> <p><b>Alexandrina</b></p> <p><b>Main Restaurant</b></p>	<p><b>Relax Pool Bar</b> 10:00-21:00</p> <p><b>Nefertiti Pool Bar</b> 10:00-00:00</p> <p><b>Lobby Bar</b> 10:00 – 00:00</p> <p><b>Mare Rosso Beach Bar</b> 10:00-17:30</p> <p style="text-align: center;"><b>All included Beverage:</b> <b>The following beverages are included and served in outlets only during their individual opening hours:</b></p> <p>Mineral water, soft drinks (Cola, Sprite, Fanta, Soda, Tonic) juices served from dispensers, local beer, local alcoholics.</p> <p>American Coffee &amp; Tea are available in selected bars &amp; Park restaurant during meals.</p> <p>Local wine is served only during lunch and dinner.</p> <p>All your beverages will be served only by portions in glasses/cups.</p> <p style="text-align: center;"><b>Extra charge beverages</b></p> <p>Fresh Juices.</p> <p>Selection of coffee (Turkish, Lavazza Espresso).</p> <p>Imported wines.</p> <p>All drinks in cans or bottles.</p> <p>Packed juices.</p> <p style="text-align: center;"><b>Medical Services</b></p> <p>Hotel Doctor &amp; Clinic (extra charge)</p> <p>Hotel Doctor (our Business Partner) “on call” 24/7.</p> <p>To ask for a Hotel Doctor, please call Guest Service Center (Ext. “0”) from your room or please visit clinic during the opening hours 10:00 – 13:00 &amp; 18:00 – 20:00 located in Amphoras Beach Hotel Lobby.</p> <p style="text-align: center;"><b>Your Insurance Company</b></p> <p>To receive medical support and service, contact your Insurance Company by the number provided in your insurance documents.</p> <p>Our Reception Desk Agents will be happy to assist you</p>
<p><b>A la Carte restaurants are available with a minimum stay of 7 nights.</b></p> <p><b>Reservation required upon arrival at the Guest Relation Desk, Beverage included, Dress code required.</b></p>			
<p>18:30 – 21:00</p>	<p>Set menu</p>	<p>Alexandrina</p>	
<p><b>All-Inclusive meals plan</b></p> <p>“All inclusive plan” Package meals start with the lunch on the day of arrival and ends with the breakfast on the departure day.</p> <p><b>Meal Box / Late Dinner</b></p> <p>In case of forced and/or planned meals skipping (early departure, Late check in, excursion trip), guests will receive a Meal box/ Late in-Room dinner.</p> <p>To order a Meal box / Late Dinner, please contact reception one day in advance.</p>			

## **Free Services**

### **Housekeeping**

- Room cleaning, bed linens and towels exchange will be done every second day, 09:00 – 17:00. If you would not like your room to be served, please display a “Do Not Disturb” sign outside of your room door.
- Bathroom amenities will be provided to your room in the day of your arrival and it will be replenished every day or upon request (once a day) if “Do Not Disturb” sign was displayed. To make a request, please call Reception (Ext. “0”)

### **Sports & Leisure**

#### **Swimming Pool:** 08:00 am – Sunset

- Sunbeds reservations is prohibited.
- △ Only individuals in appropriate swimwear (nylon, lycra, Polyester) will be allowed to use the pool.
- **Water Slides:** 10:00 am – 12:00 pm & 15:00 – 17:00
- **Gym:** 10:00 - 18:00

Please, take your towel with you.

Showering in the gym is not allowed.

- **Table Tennis** (Ping-Pong) 09:00 - 18:00

To get equipment (rackets and ball), contact Reception desk.

- **Billiard:** 10:00 - 22:00 (3\$ per hour)

To get equipment (Sticks and balls), contact Reception desk.

- **Tennis Courts**

To make a reservation and to get equipment (rackets and ball), please contact the Reception Desk of

#### **Amphoras Family.**

Extra charge: Flood lighting after sunset (15\$ per hour).

### **Wi-Fi internet access**

Free Wi-Fi internet access is available in the all area.

Wi-Fi password: **helloamphoras**

### **Entertainment**

Animation will provide daily entertainment program including:

- DAYTIME ACTIVITIES by the pool and on the beach
- Evening Shows: 21:00 - 23:00
- Daily sports activities, creative workshop, educational and animations events, Yoga, Hygiene lessons, Tournaments and competitions
- Daily Mini Disco 20:30-21:00
- Kids club Opening hrs (10:30-12:30 & 15:00-17:00).

More detailed information you will find on the Information Boards or contact the Entertainment Manager by the Pool.

## **Other Paid Services**

### **Laundry and dry-cleaning services**

To order your laundry, please call Front Desk (Ext. “0”) from your room. Your laundry will be delivered to your room next day, 12:00 - 18:00.

### **Limousine service and private transfer to the airport**

Through our Business Partner. Please visit the Desk in the Lobby.

### **Diving & Water Sports**

Through our Business Partner. Please visit the Diving Center located at the beach.

### **SPA & Beauty Salon**

Through our Business Partner. Please visit the SPA Center located near the main Pool.

## **General Information**

### **Free access to Amphoras Blu Hotel and enjoy using the beach, and the beach bar. (Amphoras Beach Hotel is not available)**

Check-in time: 14:00

Check-out time: 12:00 afternoon / late check-out  
In case of late delivery of the room keys to the reception, it will be considered as a “Late Check-Out” and will be charged according to the time of delay and hotel price list.

If you would like to extend your stay in the room after 12:00, Late Check-Out is available against charge and is subject to the hotel availability. For more details, please contact Reception.

## **Contacts & Communication**

For all questions, please contact the Guest Relations Department: from 9:00 to 17:00.

E-mail: [grelation.aqua@amphorashotels.com](mailto:grelation.aqua@amphorashotels.com)

E-mail: [res.aqua@amphorashotels.com](mailto:res.aqua@amphorashotels.com)

Reception Desk Ext.”0”.

**N.B. The Resort reserves the right to amend or change the Formula including the dinning styles according to the operations needs and the occupancy levels.**