

## ROOM & KEY CARD

- Tea and coffee making facilities are replenished daily
- 1.5L bottle of water per room on daily basis
- Minibar: Soft drinks and mineral water included. Please notice the minibar list in your room.

## SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibility for the loss of these. Please leave the safe open on departure day.

## TELEPHONE

Please contact reception by dialling 0. Available 24/7. To make national or international calls, please contact our reception (2 Euro/Minute). To call another room, please dial the respective room number.

## RECEPTION

Our 24 hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

Check-in 14:00 pm, check-out 12.00 pm. Late check-out is subject to availability and with extra charge. Please settle your room bill payment one day before check-out.

Do not pay for the services in cash, sign the check, and pay at the reception desk later. We accept EUR, USD, GBP, EGP or credit cards.

## INTERNET

Please activate your Wi-Fi and choose JHG network – enter your room number, first name and your email address in the appropriate fields.

Remember to turn off data roaming to avoid network charges from your operator.

## POOL & BEACH AREA

You will find pool/beach towels inside your room, change during your daily turndown service at 18:00. Outside of this time please ring reception. Please bring the towels back from the beach to the hotel.

The reservation of sunbeds is not permitted, and staff is authorised to remove items from sun loungers after extended periods of non-occupancy.

## LAUNDRY & DRY CLEANING

1 time during the stay one laundry bag of 15 pieces free of charge.

Additional pieces and dry cleaning will be against extra charge. Please refer to laundry list for prices.

## RESTAURANTS & BARS

### Eagle Main Restaurant

Breakfast

10:00

Dinner

21:00

### Nineteen Restaurant

Late Breakfast

11:30

Lunch

16:00

Tea Time

17:30

Ice Cream

hours

### Beach Restaurant

Drinks Service

Sunset

Lunch

16:00

### Bogey Bar

Drinks Service till midnight

## Dress Code:

**Smart casual. Shorts and flip flops are not permitted.**

## A LA CARTE RESTAURANTS

1 complimentary dinner per stay in one of the following a la carte restaurants: Nino's, Amaya, Makai Tukai, Sofra, Beach Restaurant, The Grill or Aqua Restaurant.

Restaurants are located within the heart of Madinat Makadi. Previous booking is required 48 hours before at the touch screen in the lobby.

**Allergies and dietary requirements - please notify Guest Relation or Kitchen Chef.**

## ENVIRONMENTAL AWARENESS

We are extremely concerned of our environment and as such make great efforts to support in all spheres wherever possible. For more information please refer to our environmental boards and TV information channel.

## SERVICES

### Free of Charge

- Upon request 1 day in advance book via reception:
  - Wake up call
  - Lunch/Breakfast box
  - Tennis court at Jaz Makadi Star (Floodlight 100 le/h)
- GYM 08:00-20:00, Health Club 14:00-18:00
- Shuttle bus service to the beach
- Wheelchairs upon request and subject to availability
- ATMs are located in Souk Makadi, beside La Loca and in Jaz Aquaviva hotel

### Sport & Entertainment

- Daytime soft activities
- Daily evening entertainment in Bogey Bar. Please refer to info boards for a full breakdown.

### Extra Charge

- Room service
- Minibar alcoholic beverages, juice, sparkling water and snacks are at extra charge. Please notice the minibar list in your room
- Telephone: national & international calls
- Limousine service, airport pick-up and drop-off
- Shisha Corner at Jaz Makadi Saraya
- Doctor 12:00-13:00 at the clinic and Pharmacy (3<sup>rd</sup> party)
- Mividaspa: spa center & beauty salon
- Diving center, surf center, water sports and camel riding
- Makadi Water World Aqua park 10:00-17:00 at Jaz Aqua viava
- Golf course: A superb 18 hole championship golf course, a fun 9 hole par 3 course, plus excellent training facilities for more information please contact the Golf Club.

### TAKE CARE




- Avoid direct sunlight especially between 11:00-15:00. Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when explored to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature. Sudden temperature changes can cause health issues, please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookahs / shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is at your own responsibility.



  
**Madinat Makadi**  
 RESORT, GOLF & SPA

- 1- Iberotel Makadi Beach
- 2- TUI BLUE Makadi
- 3- Jaz Makadina
- 4- TUI BLUE Makadi Gardens
- 5- Jaz Makadi Star & Spa
- 6- Jaz Makadi Saraya Resort
- 7- Jaz Makadi Oasis Resort
- 8- Jaz Makadi Saraya Palms
- 9- Steigenberger Makadi
- 10- Jaz Aquaviva
- 11- Future Hotel Project
- 12- Future Hotel Project



-  Amaya Indian Restaurant
-  Aqua Center
-  ATM & Exchange machines
-  Café Blue
-  Club House
-  Diving Center
-  El Shisha Café
-  Golf Tee
-  La Loca Disco
-  mivida Beauty Salon
-  The Grill Restaurant
-  Makadi Golf Course
-  mividaspa
-  Makadi Water World
-  Makai Tukai Asian Restaurant
-  Nino's Italian Restaurant
-  Sofra Oriental Restaurant
-  Souk Makadi
-  Super Market
-  Surf Center
-  Travco Group Building

**STEIGENBERGER**  
 MAKADI  
 MADINAT MAKADI – RED SEA



Please scan  
 the QR code  
 for hotel in-  
 stay survey

**WELCOME TO  
 STEIGENBERGER  
 MAKADI**