

Dear Guests,

We would like to take this opportunity to thank you for choosing Aurora Oriental Resort and to wish you an enjoyable stay.

For your comfort and convenience, below is the main information concerning the All-Inclusive concept in the resort.

Food

| Place of service | Time from – to | Location | Service style |
|------------------|----------------|---------------------|---------------|
| Breakfast | 07:00 - 10:00 | Magnolia Restaurant | Buffet |
| Lunch | 13:00 - 15:00 | Magnolia Restaurant | Buffet |
| Dinner | 19:00 - 21:30 | Magnolia Restaurant | Buffet |

Snacks

| Place of service | Time from – to | Time from – to | Time from – to |
|------------------|----------------|----------------|----------------|
| Beach bar | 10:30 - 12:00 | 13:00 – 15:00 | 16:00-17:00 |
| Pool Bar | | 13:00 - 15:00 | 16:00-17:00 |

Beverages & Bars

Locally produced beverages: Beer, spirits, cocktails, soft drinks, mineral water, tea, coffee. All are served by glass (one drink is served per person at 1 time).

Wine is served at the main restaurant during lunch, dinner and at the indoor bars (Lemon Tist bar & Piano bar) All-inclusive other drinks are served at:

| Place of service | Time from – to | Location | Service style |
|-------------------|-----------------|----------|---------------|
| Lemon Twist bar | 10:00 - 00:00 | Lobby | Counter |
| Piano bar | 12:00 - 00:00 | Lobby | Counter |
| Pool bar | 10:00 – Sun Set | Pool | Counter |
| Waterfalls bar | 10:00 – Sun Set | Pool | Counter |
| Relax bar | 10:00 – Sun Set | Pool | Counter |
| Relax bar (Summer | 19:00 – 22:00 | Pool | Counter |
| Season) | | | |
| Boho bar | 10:00 – Sun Set | Beach | Counter |

Ice Cream

| Place of service | Time from – to | |
|------------------|----------------|--|
| Main pool bar | 16:00-17:00 | |

As a part of All-inclusive you can enjoy: gym, stretching, aerobics, yoga, volleyball, table tennis, darts, football, water aerobics, water polo, dance lessons, bocca, different games & sport competitions, etc.

Remark: Please note, that some activities might not be available at the moment due to Covid-19 restrictions.

The water slide operates daily from 10:30 till 12:00 and from 15:00 till 16:30.

 $\underline{\textit{Beach towels}} \ \textit{can be taken from any of towel centers available by the pools and at the beach free of charge.}$

Kindly note, that <u>breakfast boxes</u> for the next day can be ordered not later than 20:00.

Service NOT INCLUDED in the All-Inclusive Formula

| Place of service | Location | FromTo |
|-----------------------|----------------|------------------|
| Pit Stop Bar | Lobby floor | 12:00 till 00:00 |
| La Terraza Restaurant | Lobby floor | 19:00 till 22:00 |
| Al Rozana Restaurant | Main Pool Area | 19:00 till 22:00 |
| Health Club | Ground Floor | 09:00 till 20:00 |
| Room Service | Room | 24 Hours |
| Shisha Corner | Main Pool Area | 12:00 till 00:00 |



Notes

- > Check out time is 12:00 noon. Please, hand the key back to reception by 12:00 noon to avoid automatic late check out charge. For late check out, please check the availability at reception, preferably one day in advance.
- > All-Inclusive services end at 12:00 noon upon check out.
- > Children must be supervised by adults all the time.
- > No alcohol service for children under the age of 18.
- > All -inclusive formula items are subject to change or change or alteration: No food or beverages to be taken out of the restaurant.
- > Dress code: At pool & beach proper swimwear is mandatory for adults & children: Topless sunbathing or swimming is prohibited.
- At main restaurant & lobby: Wet clothes, bare feet, swimming-suits (Including Burkini) not allowed; For dinner: Smart casual dress required.

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