



CHARMILLION  
HOTELS & RESORTS

## **Charmillion Club Resort INFORMATION & GUIDELINES**

Dear Valued Guest :-

Thank you for choosing our resort for your holiday. Please allow us to provide for you **All-Inclusive** concept:

### Buffet Restaurant

- ❖ Breakfast Buffet: from 7.00 Till 10.00
- ❖ Lunch Buffet: from 12:30 PM till 14.30
- ❖ Dinner Buffet: from 19:00 till 21:30

(lavish dinner Buffet with Daily Different Themes)

### Snacks

- ❖ Pool Bar From 10:30 till 12:00 (late Breakfast at Club resort).
- ❖ Pool Bar from 13:00 till 16:00 (Club resort)
- ❖ Tea time served in Lobby Bar from 17:00 till 18:00
- ❖ Night Snacks at lobby bar from 01:00 till 03:00 Am

### Ala Carte Restaurants

- ❖ French Restaurant –Dinner from 19:00 till 21:30 (Club resort)
- ❖ Il Piscatory Restaurant (Sea Food menu) from 19:00 till 21:30 (Club resort).
- ❖ Il Melograno ( Italian restaurant ) from 19:00 till 21:30 (Club resort)
- ❖ El Diwania Restaurant (Oriental Lebanese cuisine) from 19:00 till 21:30 (Sea Life resort)
- ❖ Teppanyaki Restaurant (Japanese) from 19:00 till 21:30 (Sea Life resort)

Twice per stay out of the 5 restaurants for a minimum stay of seven nights. Prior reservation is required one day before through QR code near reception, the reservation depending on the restaurant's availability that time.

### Kids

- ❖ Kids buffet corner at the main restaurant.
- ❖ Kids Club is opened daily from 10:00 till 12:30 and
- ❖ From 15:00 till 16:30 from 3 to 12 ages only located by Beach area.
- ❖ Baby sitter available upon request against extra charge.
- ❖ Mini disco from 20:30 till 21:30 at Club Theater located in front of the reception.

### Vegetarians and Food allergic

For those who are vegetarians and those who had food allergic for any food items please contact the guest relation at the reception area.

### Beverages

- ❖ Lobby Bar works 24 Hours except the local wine
- ❖ Pool Bar from 10.00 A.M till Sunset
- ❖ Beach Bar from 10.00 A.M till Sunset
- ❖ Barracuda Bar 18:00 till 23:00 (TV screen) (only summer time)

### Hotel services available Via charge

Turkish Coffee, Ice Cream, fresh Juices, imported spirits, any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Diving center, water sports, Spa, Sauna, Jacuzzi, Massage, Hairdresser and Beauty salon, Billiard, Tennis Court from 17:00 are against Charge.

### AQUA PARK (Chargeable)

- ❖ Slides are operating daily from 10:00 till 12:00 and from 14:00 till 16:00.
- ❖ Please follow the Aqua Park rules & make this adventure Safe for You and Your children

### Internet

- ❖ Wifi is free of charge all over the hotel.

### WAKE-UP CALL

- ❖ Dial "00" for Operator or reception.

### Reception

- ❖ Check-in time 14.00 PM Check-out time 12.00 PM
- ❖ Late checkout chargeable & upon hotel availability please contact the Reception one day in advance.

### Safe Deposit Box:

- ❖ Available in all rooms free of charge.
- ❖ The Hotel Management is not responsible for the loss of any Valuables which have not been locked in the safe box.

### Key system:

- ❖ The key card is a power saver; it should be inserted in the spot next to your front door to connect the power.

### Beach Towel:

- ❖ Please exchange the towel cards from the towel center on the swimming pool , Daily , and kindly return the towel cards to the front desk upon check out . In case of losing the towel cards you will be charged 15 Euros per card.

### Your Bracelet:

- ❖ Return your bracelet back to the reception on your departure day maximum by 12.00 Non time

### ATM Machine:

- ❖ ATM cash machine is located in the lobby area.

### Shuttle Bus

- ❖ Shuttle bus available free of charge to Neama Bay only
- ❖ Pre-booking is a must at the Reception desk.
- ❖ From hotel at 10:00 AM and from Neama bay at 12:00 afternoon.

### Departure

- ❖ Our All-Inclusive concept is ended at 12:00 afternoon on departure day. The Lunch is included if on arrival day you arrived after lunch.